

# Alaskan Natural Care Clinic

## PATIENT CARE FINANCIAL AGREEMENT

We want you to have a clear understanding of our policy concerning payment and insurance. Our office accepts cash and checks. ***Please call in advance for a financial consultation to get estimated charges so you know what to expect.***

*We will work with you and your insurance company to get as much as your visit covered as possible. **Please call us in advance** so that we can call your insurance company to determine benefits, if any, and determine your co-pays and deductibles.*

If your insurance policy does not cover our services, you will need to pay your charges in full on each visit. If you do not have insurance that covers acupuncture and/or medical massage, *and* you have financial need, we can work out a financial arrangement with you for acupuncture services. If you have health insurance that covers one or more of our services and you wish to have us bill your company:

***Please bear in mind that you are ultimately responsible for payment of your charges in full.***

- At each visit, you will need to pay the estimated percentage of your charges not covered by your insurance, including co-pays and deductibles.
- If we do not receive a payment from your insurance company or if we believe they have processed it incorrectly, we will first attempt to resubmit the bill. We will bill you for any amounts your insurance fails to pay after receiving the Explanation of Benefits (EOB). If we have collected too much money at the time of the appointment, you will be issued a check for the amount overpaid.
- Any amount not covered by your insurance must be paid within thirty (30) days of your being billed.
- Any insurance checks you might receive directly must be brought to our office within one week.
- For PI (auto accident) and Worker's Compensation cases, billing of insurance by our clinic is mandatory. Any amounts not paid by Worker's Comp will not be your responsibility, by law.
- No-show fees or late cancellations cannot be billed to insurance, and must be paid by your next visit, or within 30 days of the missed appointment. Fees will not be charged in cases of death in the family and medical emergencies.
- If we are not billing insurance for you, please plan on paying in full on the day of service.

My insurance does not cover (acupuncture) (medical massage) *and* I have financial need, and I request a discount from the full rate.

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Signature

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Date